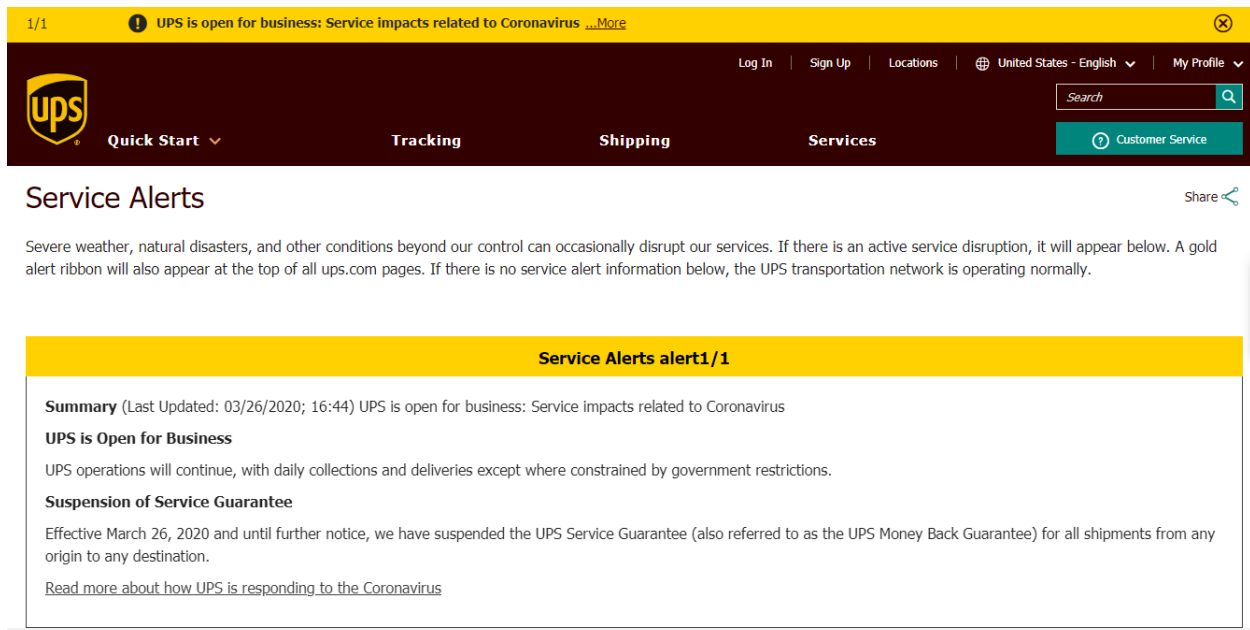


COVID-19 (Coronavirus) Impact on Transportation- Update 3/30/20

At this time, all of our freight carriers are fully operational and have contingency plans in place to minimize the impact of any changes/restrictions that may occur in the coming weeks. Despite being fully operational, delivery delays are possible as carriers contend with the additional volume created by the surge in online ordering while managing the health and safety of their workers.

Small Parcel

<https://www.ups.com/us/en/service-alerts.page?id=alert1>



The screenshot shows the UPS website's Service Alerts page. At the top, a yellow banner displays the alert: "UPS is open for business: Service impacts related to Coronavirus ...More". Below the banner, the page title is "Service Alerts". A paragraph explains that severe weather or natural disasters can disrupt services, and an alert ribbon will appear at the top of all UPS.com pages if there is an active service disruption. The main content area features a yellow header for "Service Alerts alert1/1". The summary states: "Summary (Last Updated: 03/26/2020; 16:44) UPS is open for business: Service impacts related to Coronavirus". Under "UPS is Open for Business", it says: "UPS operations will continue, with daily collections and deliveries except where constrained by government restrictions." Under "Suspension of Service Guarantee", it states: "Effective March 26, 2020 and until further notice, we have suspended the UPS Service Guarantee (also referred to as the UPS Money Back Guarantee) for all shipments from any origin to any destination." A link is provided: "Read more about how UPS is responding to the Coronavirus".

UPS has adjusted their policy for holding and returning packages for receivers that are closed due to COVID-19:

- If a receiver will be closed for more than nine days, or if UPS does not know how long the receiver will be closed, UPS will mark the package as “RTS” and will return it to the sender.
- If UPS knows a receiver will re-open within the next nine calendar days, UPS will mark the package as “Future” and will re-attempt delivery at a future date.

<https://www.fedex.com/en-us/coronavirus.html>

FedEx service updates related to COVID-19 as of March 25, 2020



- Due to the crucial role we play in moving supply chains and delivering critical relief, FedEx is considered an essential business and may continue to operate under state of emergency and shelter in place orders recently issued in the U.S.
- FedEx has suspended our money-back guarantee for all FedEx Express, FedEx Ground, FedEx Freight and FedEx Office services effective immediately until further notice.
- We've suspended Signature Required.

[SEE ALL SERVICE IMPACT INFORMATION](#)
[UPDATES FOR FEDEX LOGISTICS AIR/OCEAN CARGO](#)



To help mitigate the spread of COVID-19, we've updated store hours and available services for FedEx Office and other retail locations.

[CHECK YOUR AREA](#)



Take care of deliveries to your home with FedEx Delivery Manager.

[REDIRECT YOUR PACKAGE](#)



Prior to shipping, check if the recipient business is open as some of them may have closed temporarily.

<https://www.ontrac.com/servicealerts.asp>



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Service Alerts

Sometimes unexpected and uncontrollable events can interrupt service. During these events, OnTrac will strive to balance our service commitments and the safety of our employees and business partners.

As interruptions occur, we will update this page with the latest Service Alerts to keep you informed.

For specific delivery status information, please [track your shipment](#).

Latest information as of 3/30/2020:

COVID-19 Updates

OnTrac is adhering to all regulations and guidelines from government authorities related to the outbreak and containment of COVID-19. [Learn what OnTrac is doing about COVID-19](#).

All facility operations continue as normal, including in areas under "Shelter in Place" orders. Businesses providing logistic services are exempted.

<https://www.usps.com/>

USPS Service Alerts

Despite the global health challenges we are facing, USPS remains committed to serving you. The safety of our customers and employees remains our top priority as we provide the essential service of delivering your mail every day. Get the latest updates on any service disruptions that may impact you.

LTL

<https://ltl.xpo.com/en/ltl/covid-19.html>



COVID-19 Update to Less-Than-Truckload Customers

Service Updates

[Click here](#) to read our COVID-19 update to LTL customers.

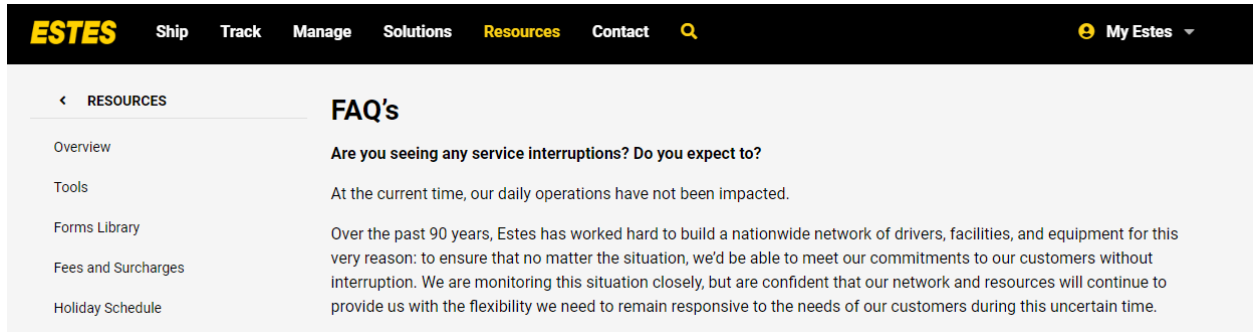
[Click here](#) to view the XPO Logistics Move Forward website to learn about how we are responding and assisting customers with their global supply chains.



If you have not already completed our business hours survey, we invite you to [take it now](#) and update your operating status and shipping/receiving hours so we can best serve you.

Service Alerts

All LTL Service Centers are operational.

<https://www.estes-express.com/resources/covid-19-faqs>



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< RESOURCES

FAQ's

Are you seeing any service interruptions? Do you expect to?

At the current time, our daily operations have not been impacted.

Over the past 90 years, Estes has worked hard to build a nationwide network of drivers, facilities, and equipment for this very reason: to ensure that no matter the situation, we'd be able to meet our commitments to our customers without interruption. We are monitoring this situation closely, but are confident that our network and resources will continue to provide us with the flexibility we need to remain responsive to the needs of our customers during this uncertain time.

Overview
Tools
Forms Library
Fees and Surcharges
Holiday Schedule

<http://www.hollandregional.com/about/weather.shtml>



Holland | WE MAKE NEXT-DAY HAPPEN. Regional Network: 

Home | About Us  | Services  | Tools and Technology  | News  | Careers  | Contact Us  | Search:

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Need a quote or want to schedule a pickup? Login to access your personalized tools.

Not Registered? Register today.
Forgot your user name/password?

 **SERVICE ALERT!**

Service ALERT!

Service Failure Reimbursement Policy

Due to the unprecedented national COVID-19 impacts and based on the unpredictable local and national climate with respect to rest in place orders and business closures we regret to inform our customers that YRCW companies cannot offer reimbursement for service failures on shipments picked up on or after Wednesday, March 25, 2020 until a yet to be determined future date.

Our Tariff 100 rules will be updated as well to reflect this change. We will continue to offer these services throughout the time period and will monitor for reinstatement at a prudent time.

The majority of Guaranteed shipments will not experience a service failure and will not be affected by this change. These shipments will continue to receive additional monitoring and operational priority

Regional Tools

- Tracking
- Service Maps
- Transit Times

<http://www.oakh.com/>

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1916 2016

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Click to Apply

Trace Your Shipment
Pro Number

Routing Quick Guide
From Zip Code To Zip Code
Shipment Date

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Oak Harbor LOGISTICS SERVICES
EST. 1916 POWERED BY SHIPPING EXCHANGE®

WAREHOUSING EXPEDITED
TRUCKLOAD INTERMODAL
TMS INTERNATIONAL

COVID-19 NOTICE
In the past week, governments in the western United States, in an effort to reduce the spread of the COVID-19 virus, have issued orders closing certain businesses and restricting gatherings and movement of people. All of those orders thus far have recognized that supply chains are critical to public health and safety, and so have allowed freight companies like Oak Harbor to continue operations. In these challenging times, we are committed to providing peace of mind by remaining open and delivering freight to customers who are able to accept deliveries.

<https://www.sefl.com/vspdfdocs/SEFLBusinessContinuityPlan.pdf?ver=1>

SEFL Business Continuity Plan

Southeastern Freight Lines, Inc. has contingency plans in place to deal with a variety of incidents, whether man-made or naturally caused. This document summarizes the Company's response strategy in instances where there is a communicable illness or disease of human-to-human transmission (HTHT) that can lead to a pandemic. Since initial reports of the impact and spread of the coronavirus (COVID-19), Southeastern has been actively monitoring the situation and planning accordingly. Our key focus is the safety of our associates, which in turn will allow us to meet the needs of our customers and community partners as effectively as possible. While disruptions may be a possibility, our goal is to serve wisely as deemed appropriate by our Crisis Response Team, which is responsible for overseeing the situation and ensuring that current and evolving protocols are effectively implemented in accordance with Southeastern's internal Business Continuity Plan. Our Team continues to monitor the situation and has taken active steps toward educating employees. We are prepared to handle any potential business operation disruptions.

ups

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When end-of-day won't do, select LTL Guaranteed A.M.

[Learn more »](#)

News

3/26/20: Impact of the Coronavirus on our Service Guarantee

Within the U.S., UPS is designated among the government's [critical infrastructure](#) and, therefore, possesses an exception allowing UPS Freight® service to continue to operate even within areas that are subject to government or state restrictions. The Novel Coronavirus pandemic has created unprecedented complexities which require us to constantly reassess our operations. Our highest priority is to help ensure the health and safety of our employees, customers, and suppliers.

Suspension of Service Guarantee

Effective March 27, 2020 and until further notice, service guarantees for all UPS Freight® LTL services from and to all locations are suspended, with the exception of UPS Freight® Urgent Services. As the effects of the Coronavirus impact our infrastructure, we will continue to seek guidance from local, state, and national government entities to ensure that we fully align with their regulations. We are committed to continue operating throughout our entire service territory, except where constrained by government restrictions outside the U.S.

Prior to shipping, please check to see if the recipient's location is open, since business opening hours may have changed due to local restrictions. Please continue to visit this page for the most up-to-date information regarding the impact of Coronavirus on UPS Freight services.

Truckload

As drivers focus on transporting vital medical supplies and resupplying supermarkets and other food retailers, truckload capacity is tightening.